

# 1 Non-Refundable of Rental Charges

1.1 All rental charges are non-refundable and non-transferable. No compensation will be made under any circumstances, including inclement weather.

## 2 Cancellation of Bookings

- 1.1 SDBA will refund:
  - a. 100% if cancellation notice is received more than two weeks prior to the first day of rental;
  - b. 50% if cancellation notice is received between one and two weeks prior to the first day of rental; and
  - c. 0% if cancellation notice is received less than one week prior to the first day of rental.
- 1.2 Cancellation notice must be made strictly via email to <u>admin@sdba.org.sg</u>.
- 1.3 Patrons who do not turn up on day of rental is still responsible for the full charges.

## 3 Amendment of Bookings

3.1 SDBA allows amendment to rental dates and timings if the notice is received one week prior to the original first day of rental and this is subject to availability of boats and steersmen. Cancellation policy applies otherwise.

## 4 Safety and Behaviour

- 4.1 Patrons are required to:
  - a. comply with the directions and announcements from SDBA's staff and its authorised personnel and any other requirements relating to the access, order, behaviour and safety given by SDBA's staff and its authorised personnel;
  - b. maintain safe, prudent and respectful behaviour at all times;
  - c. respect the environments and communities; do not litter and remove/disturb any animals from the water; and
  - d. be responsible for personal items. SDBA will not be responsible for any damage to, loss or theft of a patron's personal property.



# Singapore Dragon Boat Association Rental of Dragon Boat Terms and Conditions

- 4.2 Patrons participating in the dragon boating activity do so at their own risk and assume all risk and liability for personal injury or death including that of any children under their care. SDBA bears no liability for any personal injuries, health problems or death sustained at or after the activity, including directly or indirectly resulting from any existing medical condition.
- 4.3 Upon activation of Lighting Warning System (Whistle, Horn or Siren), all patrons are to return to the pontoon and seek shelter. SDBA staff will advise when it is safe to continue the dragon boating activities.
- 4.4 Patrons must put on a ISO 12402-5 (or equivalent) Personal Floatation Device (PFD) and need to be appropriately dressed for the dragon boating session.
- 4.5 Patrons are to abide by the Public Utilities Board (Code of Conduct) and safety regulations, while on the water. This includes no swimming in the water.
- 4.6 Patrons must perform dragon boating within the designated demarcated areas in accordance with water activities regulations, including the Public Utilities Board.

# 5 Entry and Exclusion

- 5.1 For all dragon boat rental bookings, the group in-charge must check in with the SDBA's Operations Supervisor.
- 5.2 Patrons must be at least 9 of age and be able to fit in a PFD.
- 5.3 Patrons under 12 years older must be accompanied by an adult in the same boat.
- 5.4 All dragon boat activities cease at 6.00 pm and patrons must return to pontoon by this time. Patrons need to leave the premise by 7.00 pm.
- 5.5 Patrons who wish to self-steer the dragon boat, must show proof of steersman certification at the point of booking and at the point of taking out the dragon boat from the KWSC.
- 5.6 Patrons may choose to use their own dragon boat paddles, provided these are IDBF Spec. 202a types, of timber or carbon fibre material.
- 5.7 SDBA reserves the right to stop the dragon boat activity and cancel any booking without refund if a patron is deemed by SDBA to be carrying out any form of commercial and/or business activity and/or enterprise without the prior written consent of SDBA.



# 6 Exclusion of Liabilities

SDBA will not be responsible in any way for any accident or damage resulting from the use of dragon boats from whatever cause arising.

## 7 General Conditions

- 7.1 The KWSC is a non-smoking area and facility.
- 7.2 SDBA may postpone, cancel, interrupt or stop the use, or deny access to the KWSC for any dangerous situation, maintenance works or any other causes without notice and without any compensation to the patrons.
- 7.3 Should any equipment or property at the KWSC be broken, damaged or lost, the patron shall pay a sufficient sum to make good such damage or loss if it is deemed to be the negligence of the patron.
- 7.4 Patrons must not store any valuables in the lockers nor store items overnight in the lockers as they will be removed and disposed of by the operator, Sport SG. SDBA is not the locker operator. SDBA will not be held responsible for any damage or loss of any cause whatsoever.

#### 8 Miscellaneous

8.1 SDBA reserves the right to alter the terms and conditions without prior notice.